



## Phones & Devices

# Avaya 9608G IP Deskphone

## Give Your Everyday Users Enriched Communications Capabilities

The competitively priced, high-performing Avaya 9608G IP Deskphone features a monochrome display, 4 softkeys, high definition audio quality, integrated Gigabit Ethernet interface, headset support, and up to three 12-or 24-button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9608G leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices. Integrated with the Avaya Aura® and IP Office™ Platforms, the 9608G optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

### Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.
- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding; also makes it easy to perform everyday tasks such as quick access to the corporate directory.
- Provides visual queues that can speed task management through 8 dual-color Red / Green LED buttons.
- Improves flexibility through support of a secondary Gigabit Ethernet port for a PC.



The 9608G IP Deskphone is an 8-line phone ideally suited for everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and collaboration.

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**The 9608G IP Deskphone is a global model. English language text on the faceplate has been removed.**

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- Enables high-speed call handling through support of up to three 12-or 24-button Expansion Modules.
- Offers consistency through a common interface with soft clients and mobile endpoints.
- Accommodates advanced unified communications solutions with Session Initiation Protocol (SIP) based infrastructure on the Avaya Aura platform.
- Supports reduced energy consumption and lower costs through Power-over-Ethernet Class 1 design with “sleep mode”.

## Specifications

### Hardware

- Monochrome display—3.2 inches x 2.2 inches (8.2 cm x 5.5 cm)
- 8 buttons with dual LEDs (red, green)
- 4 softkeys
- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute
- Red LEDs for speaker, mute, headset, message, history
- 24 administrative buttons
- Wideband audio in handset and headset
- Full duplex speakerphone
- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- Message waiting indicator
- IC call alerting with 360-degree visibility
- Rich, classic and alternate ringtones

# The 9608G leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices.



## About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at [www.avaya.com](http://www.avaya.com).

- Wall-mount and dual-position stand
- Gigabit Ethernet (10 / 100 / 1000) line interface
- Second Ethernet interface 10 / 100 / 1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device

## Software

- SIP protocol support
- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A / B, G.722 (G.726 is not available in SIP)
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian

## Minimum Requirements and Platform Support

- Avaya Aura
- Avaya IP Office
- HTTP file server
- Local or centralized electrical power through a 802.3af switch, or local power supply (optional)

## Learn More

To learn more about the 9608G IP Deskphone and 9600 Series IP Deskphones contact your Avaya Account Manager, Avaya Authorized Partner or visit [avaya.com](http://avaya.com) for white papers, case studies and other information showcasing Avaya solutions in action.

